

2016 ANNUAL REPORT



THE LIVING LEGACY FOUNDATION OF MARYLAND (LLF) is a non-profit health service organization who saves and enhances lives through organ, eye, and tissue donation.

As the organ procurement organization for Maryland, we facilitate donation and transplantation in area hospitals, provide donor family support, and educate hospitals and the general public about the life saving power of donation.

We are passionate about our mission of saving and enhancing lives while honoring the legacy and generosity of our donors.


second
chances

INFINITE
HOPE

DEAR FRIENDS AND SUPPORTERS,



Each year as I sit down to write a letter for our annual report, I am humbled to reflect on the impact of our organization, our partner institutions, and most importantly, our donors and their families. The impact of our collective efforts grows every year and 2016 was no different. This past year, we experienced record growth as the number of organ donors increased by nearly 25% and resulted in over 700 recipients transplanted with a life saving organ. Our many eye and tissue donors created a similar impact, saving and enhancing the lives of recipients not just locally, but around the world.

This record year reflects the hard work and dedication of our staff and volunteers here at The Living Legacy Foundation (LLF), our hospital and transplant center partners, and the Maryland Motor Vehicle Administration and their efforts to further the mission of our Maryland Donor Registry. We could not do the work we do without their selfless commitment to saving lives. But above all, our work relies on the generosity and compassion of donors and their families who say “yes” to donation at one of the most challenging times in their lives. They are paramount to everything we do and we are forever grateful.

Through a new partnership in 2016 with the Washington Regional Transplant Community (WRTC) serving the DC metro area, our team has expanded our impact beyond our Maryland service area. This new partnership allows us to assist WRTC in providing quality services to their donors and families, hospitals, and recipients. It has been a privilege to work with our sister organization to offer the option of tissue donation and research to more donors and families.

Serving the community is at the heart of our organization and I am proud of the work our staff and volunteers do to further our mission and the missions of other like-minded non-profits. In addition to the significant growth of our own Donate Life Ambassadors volunteer program, we have continued to extend our volunteer efforts to other community organizations as well. In 2016, we were proud to continue our partnerships with My Sister’s Circle, Sharp Dressed Men, and Jubilee Arts while also fostering new relationships with Penn North Recovery’s Kids Safe Zone, Casey Cares Foundation, and Angel Park.

We look forward to the opportunities of the year ahead and as always, continue to honor our mission and the donors and their families who make it all possible.

Charlie Alexander
President and CEO

THE NUMBERS

188

ORGAN DONORS

545

TISSUE AND CORNEA
DONORS

892

DONORS
& DONORS
IN SPIRIT

876

TRANSPLANTED
ORGANS

771

ORGAN TRANSPLANT
RECIPIENTS

467

LIVES SAVED BY
MARYLAND
DONORS

2,130+

FAMILIES
SERVED

300+

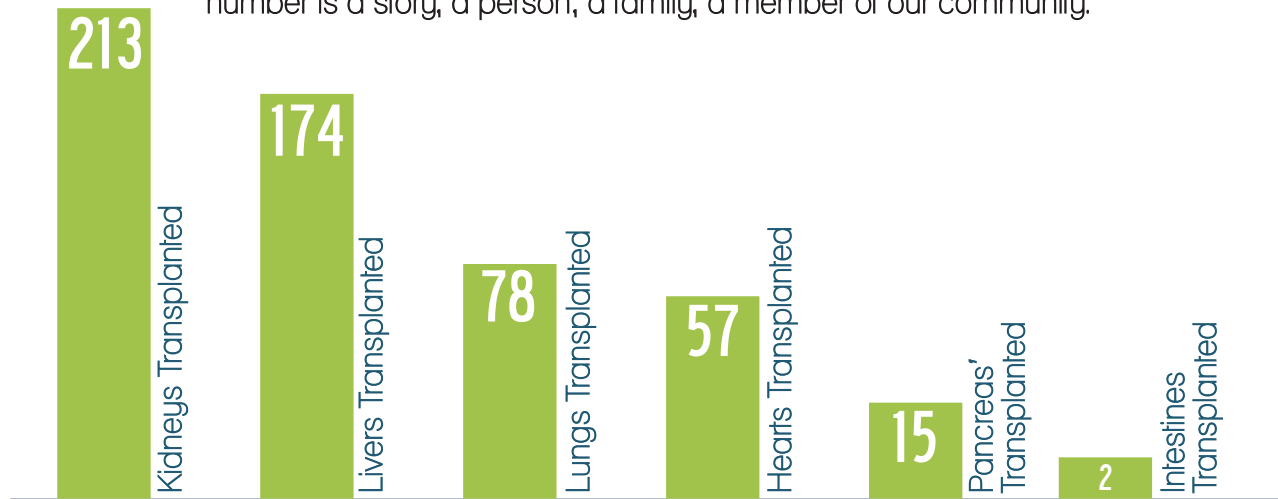
COMMUNITY
OUTREACH EVENTS

146K+

NEW REGISTERED
DONORS

THE NUMBERS

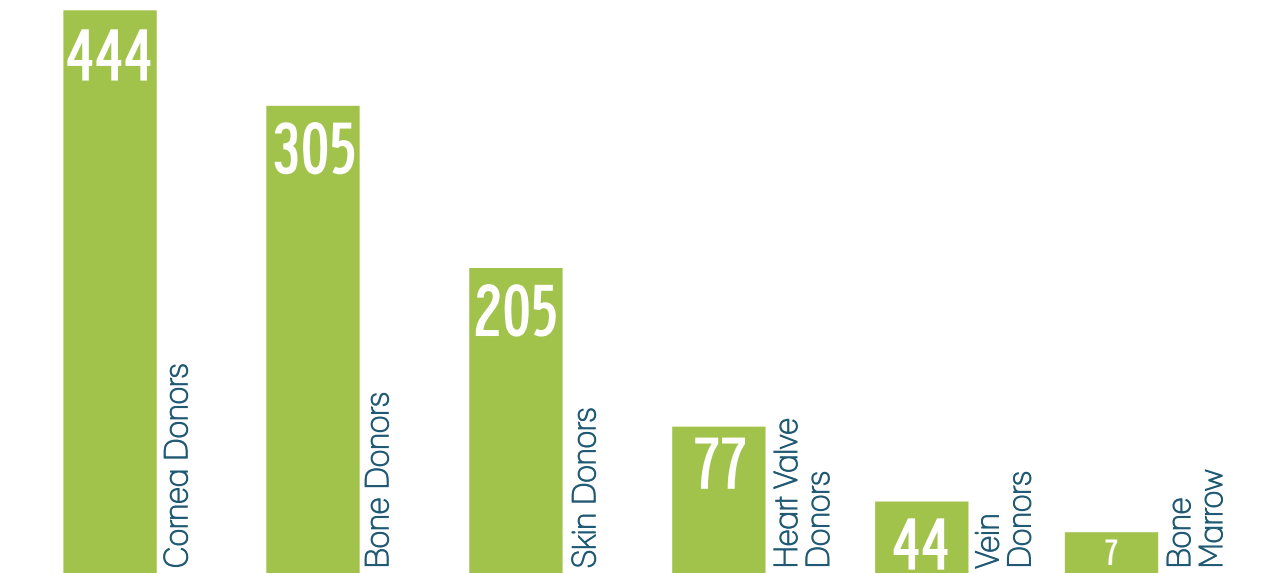
As we share this data, we ask that you remember behind every number is a story, a person, a family, a member of our community.



Local Organs Transplanted

Total Donors*: 188

Total Transplants: 539



Local Eye and Tissue Donors

Total Eye and Tissue Donors*: 545

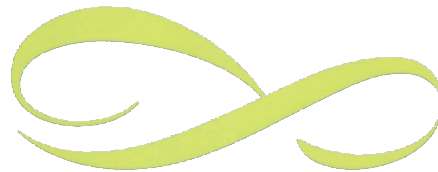
*Many of our organ, eye, and tissue donors were able to donate multiple organs and/or tissues.

THE ACCOMPLISHMENTS

We are very fortunate to work with incredible teams of dedicated, hardworking, and talented people here at The LLF. Many of our 150+ staff work behind-the-scenes facilitating donation and transplantation, supporting donor families, and educating the public about the great need for donors.

Our teams work with hospitals, transplant centers, funeral homes, MVAs, donor families, recipients, and the general community.

Below are just a handful of the accomplishments we are most proud of from 2016.



RECORD NUMBER OF ORGAN DONORS.

In 2016, we experienced a significant increase of nearly 25% more organ donors than previously in 2015. Through the generosity of 188 organ donors, 467 transplant recipients received their second chance. These donors also contributed to the national record of over 33,000 transplants performed in one year. We are incredibly grateful to all who made this monumental achievement possible.

THE LLF VOTED ONE OF THE BALTIMORE'S BEST PLACES TO WORK

Voted again by The Baltimore Sun as one of Baltimore's Top Workplaces in 2016, we continually work to improve the productivity and effectiveness of processes within our organization. These efforts embrace our philosophy of continuous improvement that is instilled in our culture at The LLF.



COMPLETION OF THE LLF'S CONSTRUCTION PROJECT

In August of 2016, The LLF completed an 18-month-long construction project. The 11,000 square foot addition houses our Community Outreach, Family Services, Finance, and Data teams, as well as a 96-seat conference center and state of the art simulation lab. The classroom-style conference center allows us to host meetings for our large staff, as well as other organizations.



OPENING OF THE SUSQUEHANNA SIMULATION CENTER

The opening of The LLF's Susquehanna Simulation Center in 2016 marked an important milestone in our commitment to providing quality state of the art training and education to our staff team members and hospital partners.

In the Simulation Center, participants are able to practice clinical skills using a high fidelity human simulator with the goal of optimizing the donation process and honoring the gifts so generously provided by donors and their families. The Susquehanna Simulation Center is one of the first centers in an organ procurement organization or tissue bank in the US and is already serving as a model for other programs.



ENHANCING HOSPITAL EDUCATION ON THE DONATION PROCESS

In 2016, The LLF's Hospital Services team continued to enhance their efforts to provide education on the donation process to our hospital partners. Through educational events such as regular in-services, participation in new employee orientations, and hospital specific learning sessions, The LLF's Hospital Services Coordinators worked with physicians, nurses, and students to educate them on the donation process and practice and enhance their family communication skills.

A new educational series in 2016 was the Provider Enrichment Series, a biannual event focusing on donation-related topics. Other 2016 educational offerings included an information session about the HOPE Act, EMS provider workshops, University of Maryland Baltimore's Ethics in Organ Donation and Transplantation seminar, and numerous hospital webinars.

NEW DONOR MEMORIAL WALLS

We work closely with our Maryland hospitals to cultivate a culture of donation. Part of this includes creating expressions of honor and gratitude for our donors. In 2016, new Donor Memorial Walls were constructed and dedicated at University of Maryland St. Joseph Medical Center and Lifebridge Health's wall at Sinai Hospital. The Lifebridge Health Wall hosts the first designation kiosk in the country at which visitors can register their intention to become an organ, eye, or tissue donor.



EXPANSION OF THE LLF'S DONOR SERVICE CENTER

The LLF's Donor Service Center experienced an especially busy, yet successful year, as they worked to meet growing needs and expand the service area of our mission. The Donor Services Team responded to over 9,500 organ donation offers from outside organ procurement organizations (OPOs) on behalf of our two transplant centers, University of Maryland Medical System and The Johns Hopkins Hospital. As the communication center for Promethera, a research organization that coordinates with researchers for livers, lungs, and pancreata, the Donor Services team responded to over 4,400 referrals from other OPOs and researchers to further provide the legacy of research to donor families.

PARTNERSHIP WITH THE WASHINGTON REGIONAL TRANSPLANT COMMUNITY

In August of 2016, The LLF partnered with the Washington Regional Transplant Community (WRTC), the organ procurement organization for the DC metro area, to expand our services of potential donor screening, family care and authorization, and coordination of tissue recovery for potential donors in the WRTC service area.

Through this expansion, in 2016:

- The Donor Services Center team managed an additional 13,000+ referrals from hospitals in Virginia, DC, and three Maryland counties.
- The Family Services team offered the option of tissue donation to an additional 800+ families.
- The Quality team reviewed the donor records for all WRTC donors to ensure the safety of the recipients.

Since The LLF partnered with WRTC, the average number of lives touched by tissue donation continues to increase. We are grateful to provide this increased level of service to families across the nation through the gifts of research and tissue donation.

VOLUNTEERS PAY IT FORWARD

2016 was an amazing year for The LLF's volunteer program, the Donate Life Ambassadors. Our team worked tirelessly to educate communities throughout the state of Maryland about the importance of organ, eye, and tissue donation. With their commitment and enthusiasm for the mission, we hosted over 250 community outreach events, including MVA registration drives, health fair information tables, and more. Several volunteers came into The LLF offices to assist with administrative tasks, with some dedicating as many as 20 hours per week.

By the end of 2016, the Donate Life Ambassadors program had accumulated over 3,000 hours of volunteer service and our number of active volunteers grew substantially with 32 new Donate Life Ambassadors in 2016. We hope to keep up this strong momentum to make The LLF's volunteer program even more impactful in 2017.



GIVING BACK TO THE COMMUNITY

The LLF was honored to continue to give back to our community in 2016. In addition to our ongoing work with My Sister's Circle, Sharp Dressed Man and Jubilee Arts, our Social Responsibility Committee facilitated numerous volunteer opportunities for our staff with outside non-profit organizations in our service area.



ANGEL PARK

Our staff volunteers spent a hot day in July helping to build Angel Park in Perry Hall, a playground in memory of a young boy named Ryan.



BOUNDARY BLOCK PARTY

In April, The LLF sponsored and volunteered at the Boundary Block Party in the Penn-North community of Baltimore.



PENN NORTH KIDS SAFE ZONE

On the last day of school in June, our staff volunteers threw an ice cream party and hung out with the kids at Penn North Recovery's Kids Safe Zone.



PAJAMA DRIVE FOR CASEY CARES

In December, The LLF held a pajama drive and donated 105 pairs of pajamas for the Casey Cares Foundation. These pajamas were gifted to critically ill children and their families.

COMMUNITY OUTREACH EVENTS

We are so fortunate to have many opportunities to work in the community throughout the year to raise awareness and encourage everyone to save lives and inspire hope by registering as a donor.

Below are summaries of three of our biggest community outreach events from 2016.



DONATE LIFE MONTH

Throughout the month of April, The LLF participates in National Donate Life Month, an annual observance featuring local, regional, and national activities to raise awareness for donation. During April, we worked closely with hospital and community partners to host over 90 outreach and special events to spread our message.



FAMILY FUN RUN

On October 1st, The LLF gathered with donor families, transplant recipients, hospital staff, MVAs, donation supporters, and the general community for the eighth annual Donate Life Family Fun Run. Despite the rainy weather, we had nearly 3,000 runners and walkers who participated in our 5K and 1K courses in Baltimore.

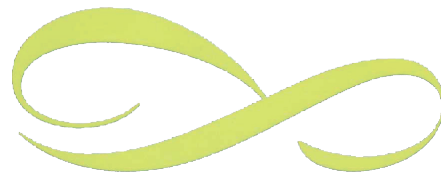


GOSPEL FEST

On November 12th, The LLF participated in National Donor Sabbath through our sixth annual Gospel Fest, honoring and celebrating the lives of local donors and the impact they continue to have on the Baltimore community. We were joined by almost 400 people from the community who enjoyed music and speakers who shared their donation story.

THANK YOU

Thank you for an amazing year. We are grateful for the opportunity to serve our generous, compassionate, and dedicated community and look forward to continuing to honor the legacy of our donors and the gift of donation in the years to come.



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